



Better Business Bureau Serving Eastern Missouri and Southern Illinois  
15 Sunnen Dr. Suite 107  
Saint Louis, MO 63143  
Redacted by HELP Committee

November 22, 2006

Redacted by HELP Committee

Allied Medical College  
Redacted by HELP Committee  
Maryland Heights, MO 63043

RE: Case # [Redacted] [Redacted by HELP Committee] ;

Location Involved: 13723 Riverport Drive Suite 103 , Maryland Heights MO 63043

The Better Business Bureau offers you the opportunity to preserve consumer goodwill by addressing the issues presented in the complaint on the reverse side.

The BBB takes no position as to the validity of the complaint. Our goal is to help you and the consumer resolve this issue in a mutually satisfactory manner.

In the interest of time and good customer relations, please provide the BBB your position in this matter by **December 6, 2006**. Your prompt response greatly enhances the chances for a successful resolution.

We encourage you to use our ONLINE COMPLAINT system to respond to this complaint. The following URL (website address) below will take you directly to this complaint and you will be able to enter your response directly on our website:

<http://www.contactbbb.org/complaint/view> [Redacted]

If you are unable to respond using the internet, then please respond by telephone, fax or in writing to the address above.

We look forward to your prompt attention to this matter.

Sincerely,

Dispute Resolution Department

B1-300

2AEG-HELP-05-00000166

Better Business Bureau Serving Eastern Missouri and Southern Illinois

**COMPLAINT ACTIVITY REPORT** Case # 1310420

Consumer Info: Redacted by HELP Committee

Business Info: Allied Medical College  
13723 Riverport Drive Suite 103  
Maryland Heights, MO 63043  
Redacted by HELP Committee

**Consumer's Original Complaint:**

I started the Medical Assistant program in March of 2004, during which time I earned an Associate Degree in Medical Assisting. I paid \$16,000 tuition. The classes were all a joke to me, the instructors (some of the instructors do not have anything close to a formal teaching degree) would go over the tests word for word just before the test and give out detailed "study guides" that made the classes very easy. I graduated the school with a 4.0 in July of 2005. I do not feel they taught me anything that is applicable for me to use in the field of study that I was to be educated in.

Product or service: **Associates Degree in Medical Assisting**

Purchase Date: **02/20/2004**

Sales Person First Name: Redacted by HELP Comm

Sales Person Last Name: Redacted by HELP Com

CSR First Name:

CSR Last Name:

Payment Made: YES

Purchase Price: 16000.0000

Payment Method: **student loans, cash/check**

**Consumer's Desired Resolution:**

I would like my student loans to be canceled.

**BBB Processing**

11/18/2006	wed	BBB	Complaint Received by BBB
11/21/2006	FRI	BBB	Complaint Reviewed by BBB Operator
11/21/2006	FRI	EMAIL	C1 - Send Acknowledgement to Consumer - Non-Mbr
11/21/2006	FRI	BBB	B1 - Inform Business of Complaint - Non-Mbr

2AEG-HELP-05-00000167