
From: Jeff Sonnenberg
Sent: Thursday, October 02, 2008 1:52 PM
To: Redacted by HELP Committee
Cc: Redacted by HELP Committee
Subject: RE: GP
Attachments: image001.jpg

Hi

Yeah, that sounds interesting.

Jeff Sonnenberg, Vice President of Financial Services

University of Phoenix
4025 S. Riverpoint Parkway | Phoenix, AZ 85040
phone Redacted by HELP Committee | email: Redacted by HELP Committee

From: Redacted by HELP Committee
Sent: Thursday, October 02, 2008 10:50 AM
To: Redacted by HELP Committee
Cc: Jeff Sonnenberg; Redacted by HELP Committee
Subject: RE: GP

Redacted by HEL
I think a separate code would be a good idea.

Jeff, would you be interested in reviewing this data? We can provide it by campus.

Redacted by HELP Committee Senior Director, Student Financial Aid
Apollo Group Inc | Apollo Student Financial Aid
4025 S. Riverpoint Parkway, Mail Stop AA-L101 | Phoenix, AZ 85040
phone Redacted by HELP Committee | fax Redacted by HELP Committee | email: Redacted by HELP Committee

From: Redacted by HELP Committee
Sent: Thursday, October 02, 2008 10:34 AM
To: Redacted by HELP Committee
Subject: FW: GP

Didn't we have a tuition increase on July 1st? Very interesting feedback. Campus Name is great.

Redacted by HELP Committee
Default Aversion Manager
Apollo Group
Student Financial Aid Implementation and Training | 4025 South Riverpoint Parkway | Mail Stop AA-L101 | Phoenix, AZ 85040
phone: Redacted by HELP Committee | fax: Redacted by HELP Committee | email: Redacted by HELP Committee

From: Worthington, Jay [mailto:jworthington@ecmc.org]

Sent: Thursday, October 02, 2008 8:26 AM

To: [Redacted by HELP Committee]

Subject: GP

Morning [Redacted by HELP Committee]

A couple of our grace period counselors had mentioned this, so I thought I would run it by you. They are starting to hear an increase in the reason the student is not returning to school is because they are advising that the price increase/high tuition is preventing them from returning. We have been using the reason code financial to report these. I would think financial would be for students experiencing personal financial difficulties. They are sort of related but you might consider adding a new reason code.

Thanks.

[Redacted by HELP Committee]

Director, Default Prevention

[Redacted by HELP Committee]

[Redacted by HELP Committee] *direct*

[Redacted by HELP Committee] *fax*

www.ecmc.org

