

July 27, 2009

ACS

[REDACTED]

Please note we continue to dispute the bill for this loan on behalf of my father, [REDACTED]. My father did not make any loans. The school Phoenix University never told him upfront that he was applying for a loan he thought he was applying for some type of Pell Grant from the government which he would not have to repay. They told him that he was approved for a loan with your institution after the period that the classes would start and by that point their recruiting representative was assisting him on how to get into the computer online course so that they could establish his attendance. My father does not speak English and is not computer savvy. We did get some positive assistance from [REDACTED] but this issue continues to linger.

This school is perpetrating criminal actions in regards to defrauding the government trying to get in whatever means free money without any verifications and acting in a dishonest manner. They should return any and all monies to your establishment as they were not entitled to receive anything from this fraudulent transaction. Please clear up my record as soon as possible this has been going on entirely too long. I would appreciate if the Inspector General can do his job investigating these claims because they seem to be prevalent in a lot of the students' cases.

Respectfully,

[REDACTED]

U.S. Department of Education
Office of Inspector General

[REDACTED]

[REDACTED]

CONFIDENTIAL

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