

Balance Dispute

Please cc

July 7, 2009



Re: Account Charges

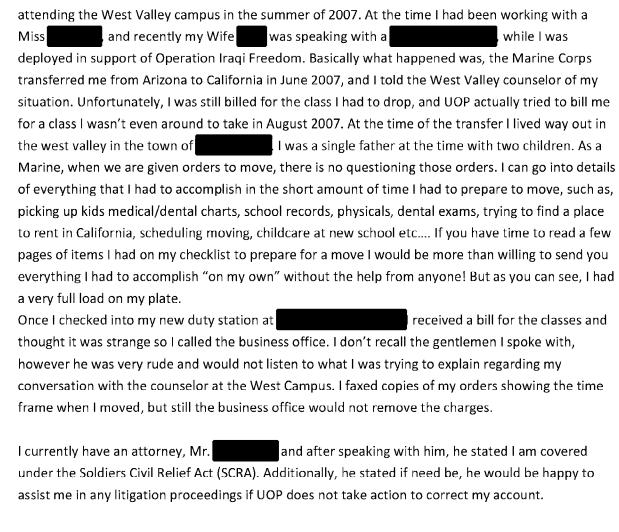
Ms

Thank you for taking the time to re-investigate this ongoing situation I have had with UOP. I was

4/18/2011

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What I would like UOP to do is clear my account to show a ZERO balance and also REMOVE all derogatory information on my credit file from all three credit agencies, Equifax, Experian, and Trans Union. As a Marine of 19 years, I've served in Desert Storm, Somalia, and Operation Iraqi Freedom x2. You cannot imagine the emotional battle this has taken on me after dealing with this for nearly TWO years!! An education institution such as yours earns millions of dollars each year, and yet you punish those who are willing to risk their lives and fight for your freedoms, you should be ashamed! I am very disappointed as an American that an institution such as yours calls itself a place of "higher learning". It was because of the selfless sacrifice of our WWII Veterans and the implementation of the GI Bill that paved the way for hundreds Colleges to open across our country. I am going to retire from the Marines after 20 years of service, I hope you will take a good look at how you treat Veteran's in the future.

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⊞ Secondary Issue	
Accounting, Credit Bureau-Inquiry/Dispute, Counseling/Guidance	
Resolved by ODM	Tue 4 Aug 2009 02:11 PM
Under Review by Grievance Under Review by the Office of Dispute Management. Reviewing	Tue 4 Aug 2009 02:05 PM
The settlement details entered by the user the issue is closed are:: Book price:: 0.0 Tution Price:: 0.0 LateFee Price:: 0.0 Discount Price:: 0.0 Promotional Price:: 0.0 Other Price:: 0.0 Total Price:: 0.0 Resolution statement/notes by user:: Issue resolved per accounting, see attached.	Tue 14 Jul 2009 11:03 AM
Accepted by	Tue 14 Jul 2009
Assigned by to to assign to close . Previous secondary issue types are ::Credit Bureau-Inquiry/Dispute ,Accounting ,Counseling/Guidance	11:03 AM Tue 14 Jul 2009 11:03 AM
Routed by to the state of the s	Wed 8 Jul 2009
Please resolve while the sist out of office Assigned by to	10:44 AM Wed 8 Jul 2009 10:44 AM
Noted by From CCC	Tue 7 Jul 2009 03:18 PM
Original Message From: Sent: Tuesday, July 07, 2009 2:29 PM To: Subject: RE: New Student Grievance for ::	
PHOENIX -Feedback	
Campus must respond within 15 days	
Phoenix, Arizona 85040 Phone Fax Email	
	4/18/2011

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