
From: David Peters - CEC Shared Services
Sent: Wednesday, August 19, 2009 1:56 PM
To: R -- Redacted by HELP Committee
Subject: FW: SBC 90/10 - HOLD PELL

Well that was significantly better than expected. Ok...looks like we'll work through this. Thanks for the support nonetheless.

David Peters
VP of Operations, Centralized Services
Career Education Corporation
R -- Redacted by HELP Committee

From: R -- Redacted by HELP Committee
Sent: Wednesday, August 19, 2009 8:55 AM
To: Tony Canale
Cc: David Peters - CEC Shared Services
Subject: RE: SBC 90/10 - HOLD PELL

Tony,

I understand your concern- this document was prepared by the Corp PR team a few years ago when we first began holding back funds, which was also the same time we rolled into the CPC for the SBC campuses. I believe the original intent of this section was to provide an operational reason that we holding funds as opposed to explaining the exact details on 90/10 to students.

I think this section can be removed, or at minimum re-worded at this point as it is no longer pertinent as it was when the original document was drafted.

Let me reach out to the PR folks on this and I will keep you posted.

I will also discuss this on the call that I will set up for this week.

Thank you!

R -- Redacted by HELP Committee

Senior Director of Student Finance
Health Education, Art & Design, Start-Up SBUs
Career Education Corporation
R -- Redacted by HELP Committee

From: Tony Canale
Sent: Wednesday, August 19, 2009 8:19 AM
To: R -- Redacted by HELP Committee
Cc: David Peters - CEC Shared Services
Subject: RE: SBC 90/10 - HOLD PELL

R - Senior Director of Student Finance

This is the first that I have had a chance to read through the FAQ that was provided to your campuses. I think it goes without saying, but I have some concern with question number 6 and the guidance you have provided. I don't understand how the CPC involvement in Title IV administration for your campuses has anything to do with the 90/10 issues and the SBU decision to hold back funds. Last year during this time, the CPC started to receive several calls in regards to this issue and students questioning why they were not able to receive their disbursements. I think the below guidance may be a root cause to the calls that are directed our way. Can you provide any insight as to why this is the SBU guidance?

Question: Didn't this happen last year? Is there a problem with the financial aid department?

Answer: During fall of 2007, the campus switched to a Central Processing Center for financial aid accounting. At that time, we did experience several challenges to our database and records management. Currently, as part of our management improvement process, we are holding back funds until such time that we are certain that we have met all the federal guidelines.

Tony Canale
VP of Centralized Processing
Career Education Corporation
2895 Greenspoint Parkway
Hoffman Estates, IL 60169
R -- Redacted by HELP Committee

From: R -- Redacted by HELP Committee
Sent: Tuesday, August 18, 2009 3:33 PM
To: R -- Redacted by HELP Committee
Cc:
Subject: SBC 90/10 - HOLD PELL

Hello All,

To mitigate the 90/10 current percentage for the SBC Fenton OPEID, we will begin holding funds for specific categories of students.

- 1) We will begin holding PELL GRANT for AUGUST STARTS ONLY beginning today, 8/18/09 until further notice for the SBC Fenton and SBC St. Peters campuses
- 2) Today we are at 90.2% so are very close to being below 90%, but not there yet - unlike last year, it will take a minimal affect to move the number
- 3) We will evaluate the need to hold additional funds (May start, September start, etc) on an on-going basis and notify all with developments
- 4) A recurring call will be set up weekly to discuss any issues the campuses might have
- 5) All loan funds will pay, we will honor all stipends, with appropriate debt counseling
- 6) If a student is going to drop, please notify me and the CPC so can pay prior to drop to ensure the student is NOT out funding

Attachments - list of August start students, and the amount of Pell for their 0908 term that we will be holding; 90/10 Speaking points for the campuses to assist with student concerns.

If you have any questions or concerns, please let me know.
Thank you!

R -- Redacted by HELP Committee

Senior Director of Student Finance