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**From:** Hoag, Thomas  
**Sent:** Thursday, June 17, 2010 7:45 PM  
**To:** Redacted by HELP Committee  
**Cc:**  
**Subject:** FW: Fwd: [REDACTED]

Thomas Hoag  
Vice President, Finance - Online Division  
Corinthian Colleges, Inc.  
Redacted by HELP  
Committee

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**From:** Reg AVP Student Finance - redacted  
**Sent:** Thursday, June 17, 2010 12:43 PM  
**To:** Redacted by Hoag, Thomas  
**Subject:** Fw: Fwd: [REDACTED]

Reda please clarify not happy global is telling staff we have a 90:10 issue?!

Redacted by HELP Committee

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**From:** Redacted by HELP Committee  
**To:** Redacted by HELP Committee  
**Sent:** Thu Jun 17 12:27:34 2010  
**Subject:** Fwd: [REDACTED]

Something new?

Begin forwarded message:

**From:** Redacted by HELP Committee  
**Date:** June 17, 2010 3:25:02 PM EDT  
**To:** Redacted by HELP Committee  
**Subject: RE:** [REDACTED]

CCI Corporate is evaluating some stipend considerations as it relates to 90/10. The hold is effective 6/8 until further notice. You can tell the school that. If you need to follow up, please contact their Regional Director.

Thanks, Redacted by HELP Committee  
Division One Client Services Supervisor  
Office hours are 8 am to 5 pm CST

-----Original Message-----

**From:** Redacted by HELP Committee  
**Sent:** Thursday, June 17, 2010 12:12 PM  
**To:** Redacted by HELP Committee  
**Cc:**  
**Subject: Re:** [REDACTED]

CONFIDENTIAL

CCi-00058084

What causes a payhold to occur? Is this an error, ecar related etc.

On Jun 17, 2010, at 1:05 PM, Redacted by HELP Committee  
Redacted by HELP Committee

wrote:

This students disbursement has been sent to COD to pay. However, your school has been placed on a payhold which will not all the disbursement to post.

Thanks, Redacted by HELP Committee  
Division One Client Services Supervisor  
Office hours are 8 am to 5 pm CST  
From: Redacted by HELP Committee  
Sent: Monday, June 14, 2010 2:34 PM  
To: Redacted by HELP Committee  
Subject: FW: [REDACTED]

This students case has been sent to IT because there was an error that did not allow the Pell to pay. IT is working on resolving this. Once this is corrected and the payment posted I will send you an update.

Thanks, Redacted by HELP Committee  
Division One Client Services Supervisor  
Office hours are 8 am to 5 pm CST  
From: Redacted by HELP Committee  
Sent: Thursday, June 10, 2010 10:44 AM  
To: Redacted by HELP Committee  
Subject: RE: [REDACTED]

This was set to process yesterday but I do not show it is on the register. I will send to disbursements to question why.

Thanks, Redacted by HELP  
Division One Client Services Supervisor  
Office hours are 8 am to 5 pm CST  
From: Redacted by HELP  
Sent: Wednesday, June 09, 2010 10:44 AM  
To: Redacted by HELP Committee  
Subject: FW: [REDACTED]

This will be in today's disbursement.

Thanks, Redacted by HELP Committee  
Division One Client Services Supervisor  
Office hours are 8 am to 5 pm CST  
From: Redacted by HELP Committee  
Sent: Tuesday, June 08, 2010 2:12 PM  
To: Redacted by HELP Committee  
Cc:  
Subject: FW: [REDACTED]

I have not received a response to this issue.

Please advise.

Thank you

Redacted by HELP Committee

Director of Student Finance/Accounts

Toll Free Phone: Redacted by HELP Committee

Direct: Redacted by HELP Committee

Email: Redacted by HELP Committee

Redacted by HELP Committee

From: Redacted by HELP Committee

Sent: Monday, June 07, 2010 3:27 PM

To: Redacted by HELP Committee

Cc: Redacted by HELP Committee

Subject: [REDACTED]

Redacted by HELP Committee

Student [REDACTED] is a CIS that is waiting on \$224 in Pell. There is no record in Saint of a Check sent; however, COD shows it processed on 5/24/10. This is the third student showing as disbursed in COD on 5/24/10 but not showing in Director.

Please advise

Thank you

Redacted by HELP Committee

Director of Student Finance/Accounts

Toll Free Phone: Redacted by HELP Committee

Direct: Redacted by HELP Committee

Email: Redacted by HELP Committee

Redacted by HELP Committee