Excerpts, selected by the HELP Committee, from a larger document produced by the company

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DEVRY0037181

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Dashboard - GRC



DeVry Inc. Cohort Default Management Solutions - Executive Dashboard

Performance Indicators (KPIs) Effective:
8/2/2010

Activity Summary	FY2009	FY2010	Total	0
Initiative Start Date	5/23/2010	5/23/2010	•	_
Student Borrower Placements	5,011	3,809	8,820	
Telephone Attempts	50,097	32,226	82,323	
Telephone Right Party Contacts (RPCs)	412	401	813	-m l
Telephone Contact Rate (%)	8.2%	10.5%	9.2%	
Unique Student Borrower Contacts*	330	317	647	ı
Unique Student Borrower Contact Rate** (%)	6.6%	8.3%	7.3%	
Student Borrowers in 'Skip' Status***	1,592	921	2,513	
Skip Rate (%)	31.8%	242%	28.5%	
Resolved Delinquencies (Cures)	388	388	776	

Cure Type (GRC Generated)	FY2009	FY2010	Total
Payment	91	95	186
Deferment	48	49	97
Forbearance (Verbal)	129	133	262
Forbearance (Written)	120	111	231
Total	388	388	776

Fiscal Year (FY) = October 1 through September 30

8,820	3,809	5,011	Student Borrower Placements
776	388	388	Current
3,863	1,245	2,618	Late Delinquency (>150 days past due)
4,181	2,176	2,005	Early Delinquency (<150 days past due)
Total	FY2010	FY2009	GRC Student Borrower Status

Cure Rate	7.7%	10.2%
Days Remaining in the 2-Year CDR Evaluation Period	83	423
Days Remaining in the 3-Year CDR Evaluation Period	423	788

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^{*}Unique Student Borrower Contacts' are the number of student borrowers contacted at least once via telephone.

^{**}Unique Student Borrowers Contact Rate' is calculated by dividing 'Unique Student Borrowers Contacts' by 'Student Borrower Placements'

^{***}Student borrowers without a 'valid' telephone number on file.