Thank you for choosing Capella University. A staff member will be with you shortly. Chats may be monitored or recorded for quality purposes.

You are now chatting with 'Johnny O'

you: Hi Johnny O

Johnny O: Good morning?

you: good morning Johnny O: :)

Johnny O: How can I help you today?

you: I am interested in the Bachelor's of Science in Business Administration program

Johnny O: Great!

you: can you give me the full cost of the program Johnny O: Well, do you have any college credits?

Johnny O: That would change the cost, but if you don't the complete program would cost approx. around

\$56,000.00

you: Ok, can you give me a more exact figure? Does that include books or other fees?

Johnny O: Well books are an additional cost

Johnny O: But that's it you: so, its exactly 56,000?

you: can you tell me how you calculated that figure? I was having trouble doing it myself using the info on the

you: in particular its not clear how many upper level vs. lower level credits you have to take

Johnny O: \$1650.00 lower division vs. \$2070.00 upper division

Johnny O: There are 32 courses

is a quarter credit 1/4 the price of a credit at that price level: is that per course?

is a quarter credit 1/4 the price of a credit at that price level: ok

Johnny O: Would you like to speak, so I can break it down for you?

is a quarter credit 1/4 the price of a credit at that price level: is that a flat rate per course? because a lot of

courses are worth different amounts of credits

Johnny O: I think it can be a bit confusing on chat sometimes

is a quarter credit 1/4 the price of a credit at that price level: I'm in a pretty loud place, I think chat is

better for me, if thats ok

Johnny O: Okay

is a quarter credit 1/4 the price of a credit at that price level: so, you said that the cost for a lower division course is 1650-- is that a flat rate per course

is a quarter credit 1/4 the price of a credit at that price level: or does it depend on the number of credits in the course

Johnny O: Yes

Johnny O: 6 credits per course

is a quarter credit 1/4 the price of a credit at that price level: ok

Johnny O: 6 credit course is broken down like this

Johnny O: Lower division - \$1650.00 per course, \$275.00 per credit Johnny O: Upper division - \$2070.00 per course, \$345.00 per credit

is a quarter credit 1/4 the price of a credit at that price level: ahh, ok Johnny O: Books on average range between - \$75.00 to \$150.00 per course

is a quarter credit 1/4 the price of a credit at that price level: ok, so, times 32

is a quarter credit 1/4 the price of a credit at that price level: and how many upper division courses do you

have to take, and how many lower division courses

Johnny O: 16 upper division course you will take Johnny O: 14 lower division courses you will take

is a quarter credit 1/4 the price of a credit at that price level:  $\ensuremath{\text{ok}}$ 

Johnny O: 96 credits for Upper Division

is a quarter credit 1/4 the price of a credit at that price level: and that number is fixed? like, there is no possibility of me taking more lower division credits and still graduating?

Johnny O: 84 credits for Lower Division

Johnny O: No, that is pretty standard

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Johnny O: You need that many credits/courses on both for both Lower & Upper division courses to graduate

is a quarter credit 1/4 the price of a credit at that price level: ok

is a quarter credit 1/4 the price of a credit at that price level: and there are no additional fees?

**Johnny O:** No technology fees, just classes & books/learning material is a quarter credit 1/4 the price of a credit at that price level: ok **Johnny O:** The cost of your cap & gown could be an additional expense

is a quarter credit 1/4 the price of a credit at that price level: haha:)

is a quarter credit 1/4 the price of a credit at that price level: Ok, I think all my questions have been

answered. Thank you for your time!

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