## Redacted by HELP Committee

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From:

Sent: Tuesday. November 24, 2009 12:24 PM Redacted by HELP Committee

To:

Subject: RE: Tuition

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By increasing our cost to create a gap, to assist in 90/10, our students will have higher cash payments or they will have to apply for alternative loans.

In my experience, and especially lately, the majority of our students cannot afford higher payments. We have people coming in weekly asking to reduce their contributions or take out the maximum loans to increase their credit balances.

We have been very unsuccessful in using the alternative loans. Either the student doesn't want to take out an additional loan or the loan is denied. Ever since Katrina, the occupants of this area are suffering a financial crisis. The credit scores are extremely low and so are potential co-borrowers.

I'm concerned that we will have increased drops and fewer starts. Just this past month, we've had over 25 drops so far and many are for financial problems. If that is the trend, we may be setting ourselves up for failure.

## Redacted by HELP Committee

Director of Financial Services

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<http://www.ncahigherlearningcommission.org/> or 800.621.7440

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Redacted by HELP Committee From:

Sent: Tuesday, November 24, 2009 12:18 PM

To:

Subject: Tuition

Ava,

As you know our tuition in May will go up to:

\$425 for ST; \$390 for IT and \$375 for all other.

Roger would like us to reconsider going up to \$390 for everything minus ST.

Our 90/10 issue is driving this as we are well over the 90% mark. As Roger put it "ATL and ORL are keeping us in business."

Thoughts?

## Redacted by HELP Committee

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