To:
 Madelung, Don[/O=HERZING MSN/OU=FIRST ADMINISTRATIVE

 GROUP/CN=RECIPIENTS/CN=DONMAD];
 RE: Don Madelung & Redacted by HELP Commit

 Subject:
 RE: Don Madelung & Redacted by HELP Commit

 Sent:
 Tue 2/10/2009 3:28:45 AM

 From:
 Feldbruegge Holly

 Message Flag:
 0x0000001

Don,

Thank you for the answers to my questions and getting back to me so promptly. I truly appreciate it. You can be sure that I will turn the information about contacting our congress people into a viral campaign. Financial Aid can be difficult for me, but I know how difficult it is for others as well. I look forward to hearing what you and Redaced by HELP Commit have to say next week about the college. From what I hear, it will be very exciting.

Redacted by HELP Committee

Vice President Student Council PBL Reporter Redacted by HELP Committee

From: Madelung, Don Sent: Mon 2/9/2009 1:00 PM To: Redacted by HELP Committee Cc: HC Madison Department Heads Subject: RE: Don Madelung & Redacted by HELP Committee On Local Radio 2/7/2009

Redacted by HELP Committee

Thanks for your questions. Tuition increases for 2009 which go into effect in the May semester are modest by comparison to other colleges and schools. We will average just a little over 4% in total. Books have increased in cost and we have to replace them periodically. Equipment, upkeep and all the expenses that run the college have not decreased. I would imagine, just like your home budget, you are not seeing any reductions. This economy is tight and tough on us all and I believe we have been responsible in trying to keep our tuition costs to the very basics.

You and your fellow students can help yourselves by contacting your Congressmen and women to increase funding in Pell Grants and other programs that impact your attending college. The more they hear from students, the more likely they will act in a positive way.

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Herzing, Inc. **Document 17, Page 1** Don

From: Sent: Tuesday, February 03, 2009 3:24 PM To: Madelung, Don Subject: RE: Don Madelung & J^{Redacted by HELP Committee} on Local Radio 2/7/2009

Mr. Madelung,

I am not sure why the cost of tuition needs to be increased. We borrow books and give them back after every term and I am pretty sure that old books are sold when they are either out dated or no longer used. I know that it helps to deflect the cost of the tuition. From my understanding the tuition didn't change when the school changed how it was going to deal with the books. I had heard from an accounting instructor that the school never decreased the tuition and therefore should've publicly identified where that money was going to go if it were not going to books.

My concern is that we have instructors that are adequate at best and shouldn't be teaching to begin with. If I felt I were getting a quality education with quality instructors, I might be for this increase. Because I have invested so much money and time into this institution, I feel I have no other choice but to stick it out. Also, I can understand that software, technical maintenance, etc is necessary, however I don't see any of it. For example, there are two color printers on the campus that are available for student use. They are both in the Mac lab. Not everyone can use a Mac and not everyone has access to those classrooms when needed (There might be one more color printer in 170, but I am unsure of that)

As a single mom of three, I am getting barely enough financial aid to cover my classes. I don't receive enough in return from it to purchase my school supplies. When it comes down to it, the tuition will have increased twice during my time at Herzing College and even though I can understand the school not being able to afford everything during tough financial times, but realistically, the students can't afford this either. I would be willing to present facts and statistics

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to the Executive Committee on how things could be changed.

Another question I have is, where has the budget been cut to help us save money and has anyone considered a pay reduction for salary employees?

Thanks for listening to my concerns.

Redacted by HELP Committee

Vice President Student Council

PBL Reporter

H: Redacted by HELP Committee

Redacted by HELP Committee

From: Madelung, Don Sent: Tue 2/3/2009 2:56 PM To: Redacted by HELP Committee Subject: RE: Don Madelung & on Local Radio 2/7/2009

Me.

From: Redacted by HELP Committee Sent: Tuesday, February 03, 2009 1:54 PM To: Madelung, Don Subject: RE: Don Madelung & Redacted by HELP Committee on Local Radio 2/7/2009

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Don,

Who do we send our comments to for the tuition increase?

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Vice President Student Council

PBL Reporter

Redacted by HELP Committee

From: Madelung, Don Sent: Tue 2/3/2009 12:18 PM To: HC Madison Employees; HC Madison Students Cc: Redacted by HELP Committee GugeImeyer, Roger; Redacted by HELP Committee Subject: Don Madelung & on Local Radio 2/7/2009

Greetings Staff and Students

Redacted by HELP Committee Director of Career Services and I will be on "<u>Meet the Experts" on</u> <u>Radio Channel 1310 AM with Marty Kay</u> this Saturday at 8:00 AM.

Tune in, call in, or just listen and have a good laugh. We promise to be entertaining and informational.

Don Madelung

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