
From: Redacted by HELP Committee
To: Redacted by HELP Committee
Sent: 1/7/2009 12:52:57 PM
Subject: RE: Tuition increase - posting for students

Redacted by HELP C

To respond, although we appreciate suggestions, pursuant to the general practices of ITT Educational Services we would not post the tuition increases in the student lounge area. We comply with state requirements and ACICS criteria 3-1-342(a) by clearly posting the tuition and other charges in the catalog. Until the ACICS criteria require an additional posting all ITT Technical Institutes will list tuition and other charges as required in the catalog.

Students who have questions about tuition increases or other fees can receive an updated catalog at any time or speak with the registrar directly.

Thank you,

Redacted by HELP Committee

Regulatory Affairs Manager
ITT Educational Services, Inc.
Redacted by HELP Committee

From: Redacted by HELP Committee
Sent: Wednesday, January 07, 2009 12:39 PM
To: Redacted by HELP Committee
Subject: RE: Tuition increase - posting for students

Redacted by HELP Co

My concern is that it would set a precedent of expectation for ACICS team members of something that is not a general practice at all ITT Tech institutes. Although I am sure that most students are aware of tuition increases each year when they pay, I also am concerned about creating a panic in a student that this is something new or not previously disclosed when they enrolled.

Redacted by HELP

I will discuss with before we do anything right now. We may just reply to the suggestion when we receive the report.

Thank you,

Redacted by HELP Committee

Regulatory Affairs Manager
ITT Educational Services, Inc.
Redacted by HELP Committee

From: College Director
Sent: Wednesday, January 07, 2009 12:22 PM
To: Redacted by HELP Committee
Cc: Redacted by HELP Committee
Subject: Tuition increase - posting for students

Redacted by HELP C

It has been suggested by a member of the committee that we post the new tuition increase in the student lounge area. I will forward our mock-up to you once we have put it together. Everything is ok since our tuition increase is stated in our catalog – this member would just like to see it posted for the students as well.

Do you have any thoughts or suggestions?

CONFIDENTIAL

ITT-00080730

ITT Educational Services, Inc.
Document 47, Page 1