

NUMBER : 46  
 STUDENTNO : 247-06  
 SCHOOL : Towson  
 DATE\_REC'D : 4/6/2006  
 DATE\_CLOSED : 6/6/2006  
 AGING : 61  
 PROGRAM : Medical Assistant Program  
 TYPE : E-mail complaint  
 DEADLINE : Closed  
 COMP\_DESCR : Student (Redacted) is complaining that there are not enough instructors to teach the large amount of students. Students were told that CPR was included in the course, but due to lack of teachers, they are asking students to pay for CPR separately & take the class at night. This is causing scheduling problems for the students, not to mention the extra expense.  
 COMMENTS : 6/6/06 - Closed. 4/28/06 Campus rcvd memo outlining specific issues w/student who wishes to remain anonymous. All issues are corrected as of today. 4/25/06 Campus diligently rqsting update from Campus /24/06 - Campus emailed campus reqsting update. Campus rqst update from Campus 4/14/06 Campus rqst Campus conduct thorough investigation. 4/10/06 - Campus rqst that Campus respond to this issue. 4/6/06 - Student (Redacted) is complaining that there are not enough instructors to teach the large amount of students. Students were told that CPR was included in the course, but due to lack of teachers, they are asking students to pay for CPR separately & take the class at night. This is causing scheduling problems for the students, not to mention the extra expense. Campus rcvd email that was forwarded by Lisa Gefen Sicilian.  
 ASSIGNED :  
 REFUND\_AMT\_D :

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