

CAMPUS : 93  
STUDENTNO : 54-07  
PREV\_ED : HS Grad  
SCHOOL : Cleveland  
DATE\_REC'D : 8/20/2007  
DATE\_CLOSED : 8/23/2007  
AGE : 3.00  
PROGRAM : Electronics  
CONTACT : ED: [Redacted]

DEADLINE : Closed  
COMP\_DESCR : FA

COMMENTS : 8/23/07- Spoke to [Redacted] today he is making \$120 per month payments for the next 6 months. He will be paying to Kaplan as well. We will get our first payment in 2 weeks. He is looking forward to coming back to school. He is also looking at going to KU online for Engineering. [Redacted] came to KCI prior to starting and was in default on his previous student loans. We filed to consolidate his loans. This normally takes 4-6 weeks. [Redacted] did start school, there was some run around at the DOE processing his request, the rules changed, his wages were being garnished for some of his student loans. The DOE did consolidate some of his loans but would not consolidate all of them so we did received letters from the DOE saying his loans were out of default and NSLDS would be updated within 30 days. We waited again but in the end it was determined only some of his loans were consolidated and the others were in default. He needs to make 6 consecutive payments on those that are in default to be eligible for Title IV funding. When he left Kaplan last week he said he would be back in 6 months when his payments were made. We did allow him to stay in school once we had determined he was not eligible for funding because he had already past the tuition refund mark. We gave him places to go in town to try to raise the money for his tuition before the end of the term. He was not successful, at the end of the quarter we had to drop him. [Redacted] was a very good student, good attendance and good attitude towards his school work. He was very discouraged about his financial situation. He does owe us \$5366.40.

8/22/07- Requested student name and update from acting ED

8/21/07- Waiting for conference call. From RVP: The Cleveland Acting Director, [Redacted] knows who this ex-student is and knows the situation since she worked with him. I'll have her outline the details and send them to you this morning.

8/20/07- I started attending Kaplan Career Institute in February of 2007. I noted the overly eager sales representative who reeled me in. When I applied they told me they had to see if my financial aid loans have consolidated to allow me to attend. So I went home and the following day I was called and asked if I could get to class because I was okayed by the director to start. I was told by the instructors that the classes we were taking were going to count towards our licensing as electricians, but later down the road I began to hear differently. The School is accredited by the state, but the Electrician program was not recognized by the Electrical board. The school was very uncaring about it's students and the head of the Electrician program was very critical towards us. I found that their were some great teachers their who were also very frustrated with the program itself. I have been attending this school for half of the year and recently was told that none of my loans were consolidated. I was on director's list 5 times and had perfect attendance and grades. But after talking to the head of the Financial aid there was nothing that could be done to help me stay in school. I will be dropped on August 9th of this year unless I can come up with \$5,000. I was then told to continue coming or I would fail my current course and it may have to be retaken again if I ever find a way to continue funding my schooling. I am at great odds with this school because I have came to class even when I had an arguement with my family and was living in my car and still maintained honor roll and perfect attendance. They have allowed countless people to come into the program knowing that many of them if they have Felonies cannot get licensed. I am a father of 2 and I struggled going to work and to this school sometimes pulling a 20 hour day 3 days a week. This school treats its students like children we were also all reprimanded by the electrician head instructor for one person stealing a drill and copper. I was insulted because here I was faithfully paying my \$50 a month to cover my balance and taking food out of my children's mouths to attend. The fact that this school only cares about money and not its reputation is quite disheartening.

ASSIGNED :  
STATE : OH

Confidential

KHE 0038613