

CAMPUSNUMBER : 62  
 STUDENTNO : 33-09  
 PREV\_ED : HS Grad  
 SCHOOL : Baltimore  
 STATE : MD  
 REGION : Mid Atlantic  
 GROUP : East  
 DATE\_REC'D : 5/20/2009  
 CLOSED : 6/29/2009  
 AGE : 40.00  
 PROGRAM : MA  
 CONTACT : Campus  
 Redacted  
 DEADLINE : Closed  
 STATUS : Closed  
 CATEGORY : Career Services  
 COMPLAINT : Career Services: Insufficient service  
 TYPE : Campus Email to HO  
 COMMENTS : 6/29/09- From ED: Had Redacted on my follow up list... I talked to her tonight - she was excited - she found a job in the field -  
 6/26/09- Requested update from ED  
 6/15/09- ED spoke to her today- she is doing well has an interview.  
 6/13/09- From ED: Quick response.. YES, I did, she seemed satisfied with our progress in her career search. I've asked her to keep me in the loop. AND I will follow up with her weekly. Campus is my DCS  
 6/11/09- Requested update  
 6/8/09-From ED: She is in contact with my CS Reps and is meeting with them now 6/8 11:30 AM; she is meeting with Campus her "new" CS Rep and I asked her to come see me after her appointment  
 6/4/09- Requested update from ED  
 5/28/09- Spoke to ED, he is going to work with the student personally  
 5/21/09- Saw that- she claims that she is doing most of the work... as long as she feels we are doing everything we can- I think she'll lighten up.  
 From ED: Not sure if you checked concoct manager - pretty clear record of the CS reps working for her, even a resume sent out today on her behalf.  
 I will schedule a meeting with her and introduce her to our DCS for follow up  
 Campus I just spoke with Redacted. She was pleasant and understands that the market is tough and we cannot "get" her a job but basically reiterated her statement below. She feels as though the CS department is not taking her seriously and is capable of a higher level of service than what has received so far. As discussed, please have the DCS reach out to her and work with her going forward. Good news is- she has an interview tomorrow. I notified her that someone from the campus would be contacting her to set up an appointment.  
 5/20/09- From ED: Per the vm I left you. I called the student as soon as I got this and asked her to call me back  
 Complaint: To Whom it may concern: My name is Redacted I am a alumni of Tesst College as of May 14, 2009. Im emailing you because of the disappointing service that Ive recieved with the way Ive been sent out into the work force with such a unequal opportunity. Ive been out of my extern and finished with school since April 6, 2009. The career service adviser Campus was the first person that worked with me in the job search. I wasnt satisfied in anything she was doing on her part which was nothing. I made my own resume and have been applying for jobs by self ever since then. I told Campus May 6, 2009 about how Campus would call me in for appointments and talk about make-up and how she needed another job each and every time, Im getting sick and tired of this. Campus then Became my career service adviser. Campus has a good talk but yet do I have a job; its been two months. She told me she dosent need to see or speak to me until May 28 "the job fair" because she has found nothing for me, but then she also told me like she tells everyone that my resume would be the first one she gives to an employer when she finds something . Well its been a month with her what is she doing if my resume is first looks to me like she hasnt found anything for any one in a month do to the promise she told me. Ive been doing everything i can do to find a job by myself because the staff at Tesst college has been so unperfessional from teaching and coming to class like there were suppose to, all the way down to helping me find a job like advertised. In one situation career service told me to take job that was paying \$8 an hour thats crazy I feel like they just want us to get out of there hair. I cant pay my bills with \$8 an hour can you? No you cant and my loan wont get paid in June with that kind of change. Im very discouraged I feel that there needs to be something done Because Ive had a unequal opportunity to learn and I feel like there should be a refund of the 14000 dollars i paid because of the false advertisement and sorry service. Im a alumni I finished two months ago i should be priority but i still dont have a job, I have the dates when Campus was late to class or and never came also many class mates to explain the horrible situation

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that was experince threw out these 10 months. The school never did there part I want help, or a refund because I waisted my energy. I need to talk to someone other than the president a higher power if these problem cant be resolved with the staff at the Catons ave campus. I want what I paid for and thats satisfaction and help, I have a angree father and grand mother a police officer and a lawyer who are fed up with the run around that ive been getting. Finally I hope to hear from someone soon so it wont have to go that fare

**Redacted**

MONETARY

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