

O_C : Closed
 CAMPUSNUMBER : 32
 STUDENTNO : 471-10
 PREV_ED : Bachelors
 SCHOOL : Portsmouth
 STATE : NH
 REGION : New England
 GROUP : Regional
 DATE_REC'D : 7/13/2010
 DATE_CLOSED : 7/16/2010
 AGE : 3.00
 PROGRAM : MA
 CONTACT : School
 DEADLINE : Closed
 STATUS : Closed
 TYPE : Career Services
 COMPLAINT : Career Service: Insufficient
 TYPE2 : Facebook
 COMMENTS : 7/16/10- From [School] Hi [School] I'm here, I took [School] to lunch and forgot to take my Blackberry off silent. I spoke with [Redacted] and the call went very well! ? As you can see from her message below she was very happy to receive a call from me. During our conversation, she explained that she was frustrated because many of the job leads she received were the same ones posted on the job boards. I told her that several Recruiters will submit a job order to Career Services and will also place an ad for that position on the job boards, so it isn't uncommon for her to see an overlap. I went on to explain that the benefit of using Career Services is that we have relationships with those Recruiters; this allows us to reach out to the Recruiters on behalf of the students to increase their chances of getting an interview. I advised her to tell [School] (the Portsmouth Career Advisor) when she applies for any positions and [School] will gladly follow up on her behalf. [Redacted] also mentioned that since [School] started in Portsmouth she has not received any job leads from Craigslist, and there has been an increase in the quality of the leads sent to her. I told her that our Department is committed to helping her find employment and that she shouldn't hesitate to reach out to me if she is unhappy. I asked her to forward me a copy of her resume & cover letter and said that I'd give her feedback on it to help her chances of getting an interview. I'll keep you posted on our progress. Have a great weekend! Thanks!
 From [School] [School] is out of the office today, and has not answered his BB—I've left vm asking him to call me.
 From [School] I spoke to [School] our Career Services Advisor in Portsmouth, who reported that [Redacted] had not complained about placement to her, and had actually come in for resume help. [School] did hear from one of the MA sites that [Redacted] interviewed with, however, and learned that [Redacted] did not leave a very good impression. She apparently indicated that she preferred not to work with old people. It sounds like the interview and the unwelcome result occurred recently, which may have precipitated the Facebook posting.
 [School] insists that she did not send any postings from Craigs List.
 I also spoke to [School] our Director of Career Services, who planned to contact [School] directly. I am currently on vacation, so I have copied [School] on this message. Hopefully he can add his comments
 7/13/10- From [School] Yes, we will follow up and let you know the results
 Hi [School] and [School] The below Hesser student filed a complaint on Facebook (please see below) regarding placement. Could you please have your DCS reach out to the student to address her concerns? She is a graduate of 3 of our programs but it appears she is most interested in working in the MA field. Please provide an update to this group on the results of your outreach
 From [School] Hesser graduate posted the following complaint on Facebook. Can you connect with the school about this issue, and I will work to post our requisite response that the campus will be reaching out to her? Thanks!
 [Redacted] } The job assistance program really is NO help what so ever! I graduated in Feb with my Diploma in Medical Assistance.....hmmm still no job and I have not seen any leads from Hesser since probably May....and when I do get leads, they are from Craigslist, hello don't you think the students are already looking there too????? How about some real leads??

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KHE 0039604



MONETARY : \$0.00
AGE_CLASS : <30



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