



JON S. CORZINE
Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs
New Jersey Board of Nursing
124 Halsey Street, 6th Floor, Newark NJ
www.njconsumeraffairs.gov/medical/nursing.htm



STUART PASNER
Attorney General

STEPHEN B. NOLAN
Acting Director

June 8, 2007

LPN Nursing Program
Lincoln Technical Institute
1450 Clements Bridge Road
Deptford, New Jersey 08096

Mailing Address:
P.O. Box 46010
Newark, NJ 07101
(973) 504-6430

Re: Complaint

Dear [REDACTED]

The administrative office of the New Jersey Board of Nursing ("Board") received a complaint from [REDACTED] regarding Lincoln Technical Institute (LTI). In his letter he alleges the following:

- LTI does not have a fulltime director
- The A & F course had no syllabus and the test questions were outdated
- Students were teaching themselves
- Clinical schedule was altered
- Students were tested on materials which they were not taught in class, and
- Other concerns as per the enclosed complaint letter.

Therefore, so that it may adequately consider the allegations of the complaint, the Board is directing that you provide a written response to the above allegations within fourteen (14) days of receipt of this correspondence. Please, provide eight (8) copies of your response to the Board office within the requisite time period.

Your prompt attention and cooperation in this matter is appreciated. Should you have any questions, please contact me at R -- Redacted Monday through Friday between 9:00 a.m. to 5:00 p.m.

Sincerely,
R -- Redacted by HELP Committee

Education Program Development Specialist II

c: R -- Redacted by HELP Committee
Executive Director

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LINC0000044



May 31, 2007

R -- Redacted by HELP Committee

Executive Director
New Jersey Board of Nursing
P.O. Box 45010
124 Halsey Street, 6th floor
Newark, NJ 07101

NEW JERSEY STATE
BOARD OF NURSING
2007 JUN -5 P 3:2

Dear Mr. R -- Redacted by HELP Committee

The NJ Board of Nursing recently granted approval to a new PN program at Lincoln Technical Institute (LTI) and I feel that the board may have overlooked a few problems that NJ residents should be concerned about. In fact, I believe LTI lied to the SBN in order to gain approval for this program. Lincoln Educational Services took over the existing PN program from Harrison Career Institute and I was an instructor at LTI during a one-month transitional period. I found the following problems with the organization and the PN program:

- 1) Lincoln Technical Institute does not have a full-time Director of Nursing with a Master's Degree in Nursing on-site, on campus, on a daily basis. The person who was Harrison Career Institute's DON R -- Redacted by HELP Committee has a full-time job as an advanced practice nurse at Cooper University Hospital and LTI "uses his credentials" (as we were informed during a faculty meeting) to remain open. As of 5/25, they were still advertising for a Director of Nursing (Internet job boards—CareerBuilder, Monster). Because of this, LTI does not comply with your rules that an MN or MSN be present daily. The person actually running the program on a daily basis has a BSN only (R --). The Board wouldn't grant approval to a new school with a part-time BSN director; shouldn't all schools have to follow the same rules?
- 2) I was hired to teach Anatomy & Physiology. There was no syllabus, no order to the course, and I was given no direction as to how to teach using the "Oklahoma Model." Test questions were outdated. I was told (by Miss R --) to leave the students alone *for hours* to do case studies (I gave them 1 hour) and other instructors left them alone for up to 3 hours at a time on most days. Students even asked me if I was going to "teach"

them anything because they were left alone to teach themselves so often. I was unaware that PN students were able to teach themselves nursing!

- 3) Clinical experiences are supposed to be from 7AM – 3PM but I was told by other instructors that the students are to be let out by 1PM by having them work through lunch. I disagreed with this and I told them that students should get a lunch break (instructors, too) and should get as much clinical time as possible during their schooling. I was told to follow the "rules" and do what they did even though it shortened their clinical experience by 2 hours per day. Therefore, all LTI students are not completing the amount of clinical time the school says they are. Furthermore, [REDACTED] told me that I HAVE to give the students time to do their clinical paperwork during clinical, and so they often sat in the lounge watching TV instead of learning how to care for patients. In other schools, I always had my students do their clinical paperwork at home.
- 4) Students were tested on material they were never taught in class (Neurology, current group of "seniors" that will graduate in August 2007).
- 5) Lincoln Technical Institute took over the PN program from Harrison Career Institute after Harrison ran into financial aid trouble. I can understand the reasoning behind allowing LTI to continue to teach a group of PN students that were already in the program. We need the potential nurses to help ease the nursing shortage that exists. What I can't understand is why the Board allowed LTI to start a new class in April 2007 when the program did not comply with State Board rules and didn't yet have approval for the program? I'm also hearing that LTI will start another new class in June 2007. I don't believe this school is qualified to start another group, based on the above problems.

Because of these problems, I feel those students are not being prepared properly. If the students don't get the education required, how will they be able to care for patients even if they do somehow, pass their boards?

Thank you for the opportunity to express my feelings. I just want the students to be able to give quality care to all the patients they serve and I want all nursing schools to comply with State Board of Nursing rules.

Sincerely,

[REDACTED]

NEW JERSEY STATE
BOARD OF NURSING
2007 JUN -5 P 3:23



JON S. CORZINE
Governor

New Jersey Office of the Attorney General

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ANNE MILGRAM
Attorney General

LAWRENCE DEMARZO
Acting Director

Mailing Address:
P.O. Box 45010
Newark, NJ 07101
(973) 504-6430

September 19, 2007

R -- Redacted by HELP Committee
Director LPN Nursing Program
Lincoln Technical Institute
1000 Howard Boulevard Suite 200
Mt. Laurel, NJ 08054

Dear R -- Redacted by HELP Committee

The Education Committee presented it's review of the complaint from R -- Redacted and the response form Lincoln Technical Institute to the New Jersey Board of Nursing ("Board") during its regular meeting on September 18, 2007.

Based on it's review of the documentation provided, and a favorable site visit to Lincoln Technical Institute on May 5, 2007 by representatives of the Education Committee, the Board voted to close its investigation into this complaint.

Should you have any questions, please contact me at (973) 273-8056, Monday through Friday between 9:00 a.m. to 5:00 p.m.

Sincerely,
R -- Redacted by HELP Committee

Education Program Development Specialist II

C: R -- Redacted by HELP Committee, Executive Director

Lincoln Education Services Company
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