From: Sant

Tuesday, January 22, 2008 9:13 AM

To:

Cc:

Subject: FW: BBB Complaint Case#27027667(Ref#77-13002409-27027667-13-3100)



From: R -- Redacted by HELP Committee Sent: Saturday, January 19, 2008 1:09 PM

Subject: BB6 Complaint Case#27027667(Ref#77-13002409-27027667-13-3100)

Complaint Case #: 27027667

Consumer:

BBB has received further correspondence from the consumer regarding the above-referenced complaint.

You can view the details of this correspondence and respond at the following website address: http://www.atlanta.bbb.org/complaint/view/27027667/b/p2k3kw3b.

Generally, resolving a complaint requires both parties to move from their current position to a middle ground. In your response, please state your position and if possible indicate what steps can be taken by both parties to resolve this matter.

In the interest of time and good customer relations, please respond by January 28, 2008.

We look forward to your prompt attention to this matter.

Sincerely,

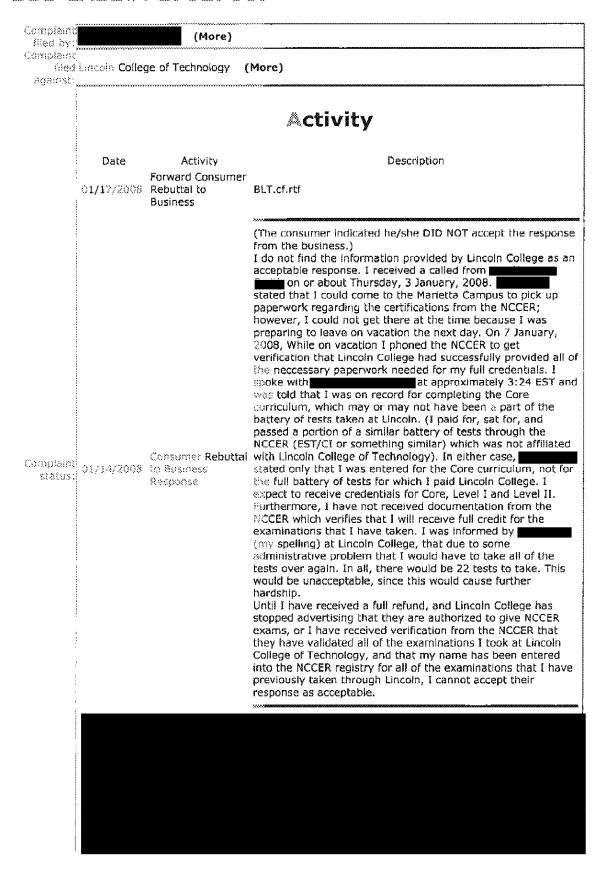
Keesha Wright Dispute Resolution Counselor

1/22/2008

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Lincoln Education Services Company Document 7, Page 1

BBB CASE#: 27027667



https://atlanta.ebindr.com/complaint/view/27027667/b/p2k3kw3h?bbbid=0443

1/22/2008

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