



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF EDUCATION
113 MARKET STREET
HARRISBURG, PA 17126-0333
www.pde.state.pa.us

February 20, 2009

[REDACTED]
Lincoln Technical Institute
2180 Horning Road, Bldg A
Philadelphia, PA 19116

Dear [REDACTED]:

I regret to inform you that this office has received a written complaint against your school, from [REDACTED].

I have enclosed a copy of the complaint received. Please provide a written response to include copies of any supporting documentation (student enrollment agreement, PDE-279 forms for instructor qualifications, etc.) that will support the school's reply. Please have the school's reply to this complaint arrive in this office no later than March 23, 2009.

Your attention to this matter is appreciated.

Sincerely,
R -- Redacted by HELP Committee

Division of Private Licensed Schools
Bureau of Postsecondary Services
R -- Redacted by HELP Committee

LINC0000264

STATE BOARD OF PRIVATE LICENSED SCHOOLS



Student Complaint Questionnaire



In order for the State Board of Private Licensed Schools to investigate a complaint, a student must first follow the school's written policy for procedures concerning student grievances, then provide the following information: A COPY OF THIS COMPLAINT WILL BE SENT TO THE SCHOOL.

A. GENERAL INFORMATION -

1. School Name and Address -
 Lincoln Technical Institute
 2180 Hornig Road
 Philadelphia, PA 19118
2. Your Name and Address -
3. Title of your program - Medical Billing and Coding
4. Dates of your attendance - From October 2006 To May 2007
5. Your Home Telephone Number:
 Work # (8:00 a.m. to 4:00 p.m. EST):
6. Your Signature - Date - 2/17/09
(THIS FORM MUST BE SIGNED)

RECEIVED
FEB 19 2009
Private Licensed Schools

B. SCHOOL POLICIES AND PROCEDURES -

1. Does the school have an established policy and procedure for resolving student complaints? (Check one) Yes No
2. Have you followed the school's established procedure for resolving student complaints? Yes No

- Continued On Side Two -

- Side Two -

LINC0000265

MERIT ASSESSMENT REVIEW

NOTICE OF FINAL AGENCY ACTION

COMPLAINT DISMISSED DUE TO:

- Failure to state a claim for relief
 - Frivolous on its face
 - Respondent is exempt
 - No Reasonable Possibility
-

May 11, 2009

7008 0500 0000 0043 9752

R -- Redacted by HELP Committee

17 Moreland Avenue
Waterbury, CT., 06705

Re: Case Name: R -- Redacted by v. Lincoln Technical School
CHRO Case No.: R -- Redacted by HELP
EEOC Case No.: *n/a*

Pursuant to CONN GEN. STAT. § 46a-83(b), the Commission on Human Rights and Opportunities (CHRO) is required to conduct a Merit Assessment Review (MAR) of all complaints (except housing). The purpose of the MAR review is to determine whether the complaint should be retained for a full investigation or dismissed.

Determination of the MAR process requires that the executive director/designee review:

- The complaint
- Respondent's answers to the complaint
- Respondent's answers to the commission's request for information, if any
- Complainant's comments, if any, and
- Any additional information from either party, if any

Lincoln Education Services Company

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File copy



State of Connecticut
Department of Higher Education

March 16, 2010

R -- Redacted by HELP Committee

170 Nutmeg Lane
Stratford, CT 06614

Re: R -- Redacted by vs. Lincoln Technical
Institute - Shelton, CT
CP-687

Dear R -- Redacted by HELP Committee

This Department has reviewed your complaint regarding Lincoln Technical Institute - Shelton, CT.

Upon careful review of all pertinent documents the Department has determined that Lincoln Technical Institute has not violated any Connecticut General Statutes or Regulations of State Agencies adopted by Section 10a-22x of the statutes. A copy of the Report on the Investigation of the Complaint is enclosed.

It should be noted that, per Section 10a-22k-13(c) of the Regulations of State Agencies, if either party does not accept the conclusions and recommendations of this office with respect to a complaint, they have the right to pursue a resolution in Connecticut Superior Court or through other legal means.

Sincerely,
R -- Redacted by HELP Committee

Academic Affairs

Enclosure

Cc: R -- Campus Director

Lincoln Education Services Company

61 Woodland Street, Shelton, CT 06105-2326
www.ctdhe.org

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SET2-LINC000005



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF EDUCATION
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www.pde.state.pa.us

April 17, 2009

R -- Redacted by HELP Committee

Director
Lincoln Technical Institute
2180 Hornig Road, Bldg. A
Philadelphia, PA 19116

Dear **R -- Redacted by HELP Committee**

Thank you for your school's March 20, 2009 response to our letter regarding the complaint by **R -- Redacted by HELP Committee**

I have enclosed a copy of my letter to Ms. **R --** closing this complaint. The staff investigation of this matter indicated that there were no violations of the Private Licensed Schools Act or regulations.

Please contact me if you have any questions regarding this issue.

Sincerely,
R -- Redacted by HELP Committee

Division of Private Licensed Schools
Bureau of Postsecondary Services
R -- Redacted by HELP Committee

Enclosure

Lincoln Education Services Company
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