

May 11, 2009

To Whom It May Concern:

I enrolled at National American University. When I first went in I spoke to Redacted by HELP
Redacted by HELP Committee. She told me that the school had an excellent medical assisting program. She enrolled me and I signed all the paperwork. I went through the first quarters and was fine. Then it was time for me to be put in classes for the next quarter and I was placed in Accounting. I couldn't understand the accounting class nor did I know why I would need it. I got out the catalog and I was listed as a Healthcare management student.

When I asked about it, then I was told that they didn't "technically have approval from the board of regents to offer medical assisting in Wichita but that they would be soon. Come to find out they had not even applied for it at the time. I was in the accounting class because when the dean picked classes for me he was picking classes for someone who was in Healthcare management. Not Medical Assisting.

Redacted by HELP Committee lied to me in order to get my business. All the admissions reps were doing the same thing. I was lied to from day 1. I was told to stay in the accounting class because I would be charged for it. Because I am a good student, I finished the class which I failed because I didn't understand it. (And no tutoring was offered, another lie).

Many students have had the same thing happen. This is a common practice. They do the same to students who want paralegal, they go in criminal justice. The ones who want accounting go into Business. Please stop this from happening to anyone else.

I want all the tuition and fees paid returned to me and also.

Thank You.