

From: Redacted by HELP Committee @national.edu>  
To: Redacted by HELP Committee @national.edu>  
CC: Redacted by HELP Committee @national.edu>  
Subject: WI FA Refund approvals  
Sent: Mon 8 Dec 2008 19:22:49

Redacted by I

and I have discussed this and I appreciate your concerns. I think the way to stop a student from coming, attending and leaving without paying is to be sure they are complete before they start. Those who come, get their money and do not continue are not the ones who are creating the bad debt. As Lynn indicated, the cash disbursements are not mailed until we have attendance in 6 credits after the loans are paid. If they drop after that, we perform the Return to Title IV and normally they may owe \$75.

The bigger concern are those who do not complete the paperwork process or those who do not stay in school long enough to have the aid pay and be validated by attendance after the payment. If you want to talk further, give me a call.

From: Redacted by HELP Committee  
Sent: Sunday, December 07, 2008 4:24 PM  
To: Redacted by HELP Committee  
Subject: RE: FA Refund approvals

Redacted by I  
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Not what I wanted of course, but it is what I expected. Drat!!! I have a student who made me so angry on Friday I was literally ready to throw in the towel. He came in without an appointment --- after I'd told him one was required. Then I heard him say to someone on the phone that he was enrolling in school to get some money. I just about blew my top! Hopefully we're beginning to weed out this type of student, but our bad debt is so high I'm looking for ways to prevent it up front! He's sure to go to collections.

Thanks for your expertise.

Redacted by H

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From:

Redacted by HELP Committee

Sent: Friday, December 05, 2008 4:52 PM

To:

Redacted by HELP Committee

Subject: RE: FA Refund approvals

Importance: High

Hello <sup>Redacted by</sup> ...just returned from taking <sup>Redacted by HEI</sup> to the airport. We got stuck in traffic due to an accident ahead of us where a trailer of round hay bails had over turned in the middle of the road. We had left in plenty of time prior to the flight departure so there were no problems keeping the schedule.

I have visited with <sup>Redacted by f</sup> about your request below, and I'm advised that the federal regulations require that we refund any credit amounts on the account to either the student or the parent, if the student has a Parent Plus Loan, at the time the credit is created. We do have to wait to mail the disbursements to the student until after they have attended at least 6 credit hours of class on or after the credit was created. We are required, then, to turn the money over, respectively to the student or the parent. I understand the dilemma, and sometimes feel like students do only enroll to get what they think is "free" money, but ultimately they will have to repay the loans...later or sooner, as the case may be.

I know this isn't the answer you were hoping for, but we do have to follow the federal regulations to remain eligible to participate in the Title IV funding programs.

Have a SWELL afternoon...

<sup>Redacted by f</sup>

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From:

<sup>Redacted by HELP Committee</sup>

Sent: Friday, December 05, 2008 3:03 PM

To:

<sup>Redacted by HELP Committee</sup>

Subject: FA Refund approvals

Redacted by F-

There are several Wichita students I want to watch very carefully regarding attendance prior to issuing any refunds. My concern is that they're just here to get money & what usually happens is once they receive their FA refund they stop attending classes. Is it possible to hold refunds until 2 weeks prior to the end of the term to ensure we don't get left holding the bag? Our bad debt expense went up \$14,000 from June/July to Sept/Oct! Much of it was for these kinds of things.

Redacted by HELP Committee

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"The biggest adventure you can ever take is to live the life of your dreams."  
Oprah Winfrey

Education can take you there!