

September 14, 2006



Mr. [Redacted by HELP Committee] Director  
UTI Illinois  
A Branch Campus of UTI of Arizona, Inc.  
601 Regency Drive  
Glendale Heights, Illinois 60139

SEP 25 2006

1 - AH Fail  
1 - Completed  
28 - AH Fail  
28 - Completed  
7 - AH Fail

Dear Mr. Lewandowski:

I'm writing concerning my son, [Redacted], who withdrew from UTI effective August 25, 2006. This letter serves as a rebuttal to the Calculation Worksheet received on September 9, 2006.

Needless to say, I am quite surprised at the total amount of payment to UTI. [Redacted] started school on April 3, 2006 and took 5 classes, one of which was a repeat class. My calculation of money owed to UTI is \$3,725.90. The Calculation Worksheet states a grand total of \$7,030, almost double of what I estimated. I understand, now, that students are not charged per class but by amount of weeks at school.

Following is some background information concerning [Redacted]'s situation. [Redacted] is a twin that was born 10 weeks premature. As a result of the early birth his lungs were under-developed and needed 100% for 2 weeks while his lungs continued to develop. Being on 100% oxygen for that length of time for his small lungs proved to be too much and he suffered a punctured lung that in turn resulted in a cerebral hemorrhage. This hemorrhage did not cause any permanent brain damage; however, has contributed to a learning disability that [Redacted] has had to deal with his entire academic life. Deficits are shown in abstract thinking. This information was given to Mr. [Redacted by HELP Committee] and to the UTI Student Services office upon enrollment.

[Redacted] and I met Mr. [Redacted by HELP Com] during a UTI Open House in March. Mr. [Redacted by HELP Com] gave us the overall introduction to UTI on that day. [Redacted] decided he wanted to try UTI and we returned the following week to see Mr. [Redacted by HELP Com] and enroll. During our second visit is when I actually questioned Mr. [Redacted by HELP Com] about my concerns. The first was the LD issue, the second was that [Redacted] had no previous experience in auto mechanics, and the third was the 96 miles [Redacted] would have to drive on a daily basis. Given all these concerns, I specifically asked Mr. [Redacted by HELP Com] if we were charged on a class by class basis, period. He assured me that we would owe on a class by class basis only. [Redacted] did not pass his first class. I called Mr. [Redacted by HELP Com] and he told me not to worry that the retake was free. However, in actuality, we are being charged.

When you review [Redacted]'s record you will see that he has missing time and his grades were on the borderline of pass/fail. I checked periodically with [Redacted] and [Redacted] to see how [Redacted] was doing; however, ultimately it was [Redacted]'s responsibility to get help if needed, something to this day he is still embarrassed to do. I do know that [Redacted] told one of them, [Redacted] or [Redacted], that there were some family issues he was trying to deal with also. The main issue in our home is trying to get him to do things he needs to do to succeed in school. We were so

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hoping that this would be his forte. The first class he passed he was so proud of himself and we were so happy for him.

Mr. Redacted by HELP Committee this letter is to get approval for the tuition owed to be reduced to \$3,725.90, the actual cost of classes. We would have not continued to try and persuade Redacted to continue on if we new the costs would incur the way they did.

One recommendation that I have for your recruiters is to be extremely explicit about your charging policies. Another falsehood was that we were told most UTI graduates start at approximately \$90K a year at dealerships; however, an instructor told a class that mechanics are the lowest paid trade and not to listen to the recruiters! (Definitely a deflation.) When I think about that statement now, I wonder where my brain was! I think to myself now, wouldn't those recruiters be working in a dealership instead of recruiting if that were true. Mr. Redacted by HELP Com is very enthusiastic about your school and he should be. I know that you turn out a lot of deserving graduates. I'm just somewhat upset right now over the charges.

I hope you will grant your approval for the reduced tuition. If you have any questions, please feel free to contact me at Redacted Thank you.

Sincerely,

Redacted

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cc: Redacted by HELP Committee Director of Financial Aide  
Refund Specialist

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