

R -- Redacted by  
HELP Committee

October 8, 2007

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Executive Director  
Accrediting Commission of Career Schools and Colleges of Technology  
2101 Wilson Boulevard Suite 302  
Arlington, Virginia 22201

Dear R -- Executive Director

My name is R -- and I attend Vatterott College. I am filing a formal complaint against the college. I have been a student at Vatterott for eight months and in these months I have seen a school with no direction or standards for its students. I believe the only effort the school focuses on for its students is attendance instead of the focus being the curriculum. I believe that my finances over-paid for what was delivered. To add to this, I commute 186 miles per day.

During my first ten-week semester, the class had no books, computers, or teacher. In effect, I spent my time sitting with no instruction or leadership. If the instructor did attend, he arrived at 10:00 a.m. along with the majority of students who developed this habit with the instructor. I attended every day and was on time every day, but the other students, who were late and did not attend regularly, and I have the same average. I do not believe this reflects accurately on a student's grade.

The curriculum, as I was promised, was to be eighty percent hands-on instruction. Now I am told that the school is not equipped for this kind of instruction. Now I spend the majority of my class time reading the text book. I have attended classes on numerous occasions with no teacher for weeks at a time which led to me teaching myself and reading the text with no instruction.

My second semester was a reflection of the first semester. There was no teacher, no books, and no materials to teach us with. As for the third and fourth semesters, I was taught the wrong material for five weeks of my third semester. We were given the wrong books and missed essential instruction. We were told to catch-up on our own time by reading the correct book.

After all this chaos, Vatterott offered me a \$2,000 check for my silence about the situation. I was told to take the money and do as I please but I must sign the agreement about keeping silent. However, I have missed eight months of my twelve-month courses and believe when I do go into the workforce, someone else will definitely be more qualified for the position. This is not what I intended my tuition to pay for and it is not what I was promised. I do not feel confident in my field or my training for this degree. Please take this into full consideration.

Sincerely,

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