
From: [Redacted by HELP Committee]
Sent: Thursday, December 11, 2008 2:14 PM
To: [Redacted by HELP Committee]
Subject: Talk time contest tomorrow...

Hello Managers,

Because we are running low on phone calls this week, [Redacted by HELP Committee] would like us to have the same contest we had below, tomorrow.

Team Contest: The team with the highest talk time average (per EA).

EA Contest: The top 3 EAs with this highest talk time.

* If you do not remember the prizes, please call me so I can explain verbally.

Please inform your teams we will have the contest tomorrow (all day). If anyone is leaving early (or not here for the entire 8 hours), please let me know and I will remove them from the contest results, so they do not bring down the teams average.

Let me know if you have any questions. Good luck to you all!

[Redacted by HELP Committee] we are coming for you this time around. We let you win last time, because you were the new manager on the block... NO MAS!!! Just kidding!

Best Regards,

[Redacted by HELP Committee]

Regional Enrollment Manager

[Redacted by HELP Committee]

[Redacted by HELP Committee]

"Courage is taking the first step or a different path. It is the decision to place your dreams in front of your fears".

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----- Forwarded by **Redacted by HELP Committee**

Redacted by HELP Committee

11/26/2008 10:05 AM

To:

Redacted by HELP Committee

Redacted by HELP Committee

cc:

Subject:

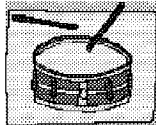
Yesterday's Talk Time Contest... The results are in..... (Drums).....

THE WINNERS FOR YESTERDAYS TALK TIME CONTESTS ARE.....

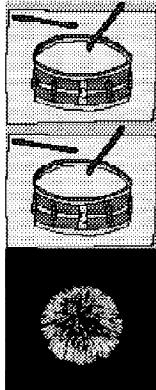


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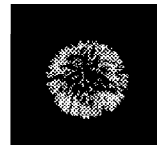
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WINNER FOR TEAM CONTEST (Avg Talk Time Per EA) IS:



THE UNDERGRADUATE TEAM!!!!

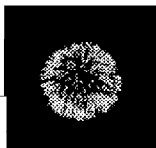
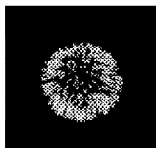


Superb Job Undergraduate Team!

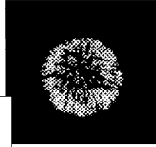
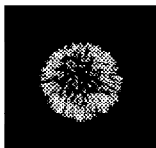
WINNERS FOR TOP 3 EAs (Highest Talk Time) ARE:

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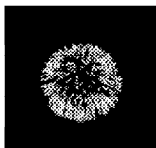
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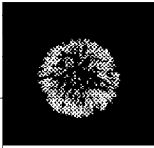


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Fabulous job

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! Way to represent yourself and your team!

UNDERGRAD					
Device	Description	Total Talk Time	Total Talk Time (s)	Calls Out	Calls In
4349	Redacted - Privacy	2:35:25	9325	99	10
4760		2:19:44	8384	90	10
4756		2:02:07	7327	86	11
4805		1:45:33	6333	75	9
Total EAs	4	8:42:49	31369	350	40
EA Avg	2:10:42				
PMI					
Device	Description	Total Talk Time	Total Talk Time (s)	Calls Out	Calls In
4334	Redacted - Privacy	4:14:10	15250	118	6
4851		1:21:38	4898	105	7
4723		1:11:10	4270	96	2
4788		2:37:39	9459	92	7
4812		1:30:07	5407	67	5
4781		1:03:00	3780	64	3
4740	Redacted - Privacy	2:05:07	7507	61	8
4383		2:41:49	9709	56	4
Total EAs	8	16:44:40	60280	659	48
EA Avg	2:05:35				
SOUTHEAST					
Device	Description	Total Talk Time	Total Talk Time (s)	Calls Out	Calls In
4856	Redacted - Privacy	2:04:50	7490	181	6
4785		2:01:12	7272	120	4
4818		2:26:45	8805	90	9

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4853		4:41:49	16909	82	4
4392		1:09:30	4170	66	8
4393		3:02:53	10973	61	11
4870		1:43:18	6198	55	3
4344		1:08:28	4108	54	3
4727		0:19:28	1168	27	7
Total EAs	9	18:58:13	67093	736	55
EA Avg	2:04:15				
PARTNERS					
Device	Description	Total Talk Time	Total Talk Time (s)	Calls Out	Calls In
4795		2:12:53	7973	158	2
4729		2:11:23	7883	143	8
4893		1:54:12	6852	91	6
4305		1:31:09	5469	72	10
4778		1:50:28	6628	64	11
4821		2:06:35	7595	58	9
4222		0:39:38	2378	57	6
4861		1:11:02	4262	54	6
4799		0:26:26	1586	28	4
Total EAs	9	14:03:46	50626	725	62
EA Avg	1:33:45				
CENTRAL					
Device	Description	Total Talk Time	Total Talk Time (s)	Calls Out	Calls In
4809		1:55:34	6934	85	6
4725		2:13:10	7990	83	3
4868		1:35:31	5731	72	5

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4216	S		0:24:48	1488	67	5
4794	I		1:25:35	5135	65	2
4811	C		0:52:21	3141	62	4
4373	E		0:52:41	3161	59	5
4777	I		1:07:15	4035	52	4
4394	E		1:18:16	4696	44	5
4860	E		0:38:55	2335	33	3
4776	E		2:22:24	8544	31	7
Total EAs		11	14:46:30	53190	653	49
EA Avg		1:20:35				
TPP						
Device	Description	Total Talk Time	Total Talk Time (s)	Calls Out	Calls In	
4206		1:37:33	5853	87	7	
4326		0:53:47	3227	75	7	
4796		2:35:57	9357	73	5	
4878		0:36:17	2177	67	5	
4841		1:04:18	3858	67	4	
4215		2:15:59	8159	65	15	
4231		1:57:06	7026	64	7	
4864		1:09:32	4172	62	12	
4310		1:57:39	7059	60	6	
Total EAs		9	14:08:08	50888	620	68
EA Avg		1:34:14				

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Ext	EA	Talk Time	Calls Out	
4653	Redacted - Privacy	4:41:49	82	1st Place
4334		4:14:10	118	2nd Place
4393		3:02:53	61	3rd Place
4383		2:41:49	56	
4788		2:37:39	92	
4796		2:35:57	73	
4349		2:35:25	99	
4818		2:26:45	90	
4776		2:22:24	31	
4760		2:19:44	90	
4215		2:15:59	65	
4725		2:13:10	83	
4795		2:12:53	158	
4729		2:11:23	143	
4821		2:06:35	58	
4740		2:05:07	61	
4856		2:04:50	181	
4756		2:02:07	86	
4785		2:01:12	120	
4310		1:57:39	60	
4231		1:57:06	64	
4809		1:55:34	85	
4893		1:54:12	91	

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4778	Redacted - Privacy	1:50:28	64	
4805		1:45:33	75	
4870		1:43:18	55	
4206		1:37:33	87	
4868		1:35:31	72	
4305		1:31:09	72	
4812		1:30:07	67	
4794		1:25:35	65	
4851		1:21:38	105	
4394		1:18:16	44	
4723		1:11:10	96	
4861		1:11:02	54	
4864		1:09:32	62	
4392		1:09:30	66	
4344		1:08:28	54	
4777		1:07:15	52	
4841		1:04:18	67	
4781		1:03:00	64	
4326		0:53:47	75	
4373		0:52:41	59	
4811		0:52:21	62	
4222		0:39:38	57	
4860		0:38:55	33	
4878		0:36:17	67	
4799		0:26:26	28	

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4216	Redacted - Privacy	0:24:48	67	
4727		0:19:28	27	

Best Regards,

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Regional Enrollment Manager

Redacted by HELP Committee

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"Courage is taking the first step or a different path. It is the decision to place your dreams in front of your fears".

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